

Enhanced Privacy Policy

Privacy Policy

The Menopause Center of Northern Virginia

Effective Date: July 14, 2026

Last Updated: July 14, 2026

The Menopause Center of Northern Virginia ("The Menopause Center," "we," "our," or "us") respects your privacy and is committed to protecting the personal information you provide to us. This Privacy Policy explains how we collect, use, disclose, and safeguard information obtained through our website, patient communications, SMS/text messaging program, and healthcare services.

Contact Information

The Menopause Center of Northern Virginia

8300 Old Courthouse Road, Suite 140B, Vienna, VA 22182

Phone: 703-991-6806

Email: admin@themenopausecenter.net

Information We Collect

We may collect personal information that you voluntarily provide, including name, address, email address, home, work, and mobile phone numbers, date of birth, insurance information, appointment information, healthcare-related information submitted through forms or communications, and information provided during patient intake and registration.

How We Use Your Information

We may use your information to schedule and manage appointments, deliver healthcare services, communicate regarding treatment and follow-up care, send appointment reminders, respond to inquiries, improve our website and patient experience, and comply with legal obligations.

Website Analytics and Cookies

Our website may use cookies and similar technologies to improve functionality, monitor website performance, enhance security, and improve the user experience.

SMS/Text Messaging Program

Patients who provide consent may receive text messages regarding appointment reminders, confirmations, scheduling requests, follow-up care communications, treatment reminders, practice updates, and billing notifications. Message frequency may vary. Message and data rates may apply.

How We Collect SMS Consent

We collect consent through patient registration forms, intake forms, appointment request forms, website contact forms, verbal consent, and electronic communications. Consent is not required to receive medical treatment.

Opt-Out Instructions

Reply STOP to opt out. Reply HELP for assistance or contact our office.

Mobile Information Privacy

No mobile information will be shared with third parties or affiliates for marketing or promotional purposes. All categories of personal information described in this Privacy Policy exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

Disclosure, Data Retention, Security, HIPAA Notice, Patient Rights, State Privacy Rights, Third-Party Websites, Children's Privacy, and Policy Updates apply as described in the website version of this policy.